

Credit transfer application for Prepaid electricity customers



Use this form to request a transfer of credit from one digital prepaid electricity meter to another at a different address, or to a Jacana Energy account.

We must receive this application **before** your moving date.

Concession credit can only be transferred to the concession card holder's account.

How to complete and submit this form

Please fill in using block letters and ensure details are completed in full and email to customercare@jacanaenergy.com.au or return to Jacana Energy, GPO Box 1785, Darwin NT 0801. For any questions relating to this form please call 1800 JACANA (1800 522 262).

Your details

Account number

First name

Last name

Date of birth

Phone number

Email Address (if you have one)

Form of identification (e.g. DL, passport)

Identification number

State of issue

Expiry date

NT Concession Card Number (if applicable)

Please note: The name on the concession card must match the Jacana Energy account holder.

Your old address

Lot no

Unit no

Street no

Street name

Suburb

Postcode

State

Meter serial number (located on the meter underneath the barcode)

Proof of tenancy included with application:

Lease/Tenancy agreement

Other evidence from housing support organisation

Date moving out

Your new address

Lot no

Unit no

Street no

Street name

Suburb

Postcode

State

Meter serial number (located on the meter underneath the barcode)

Proof of tenancy included with application:

Lease/Tenancy agreement

Other evidence from housing support organisation

Date moving in

Your Authorisation

Full name

Signature

Date

JACANA ENERGY USE ONLY

Jacana Energy User ID

Date entered