

#NTEnergyChamp Challenge competition

Terms and Conditions

1. The promoter of this offer is Power Retail Corporation T/A Jacana Energy (ABN 65 889 840 667) of 24 Mitchell Street, Darwin, NT, Telephone 1800 522 262 (“**Promoter**”).
2. The “NTEnergyChamp Challenge” competition (“**Competition**”) runs from Monday 20 November 2023 until Sunday 21 January 2024.
3. The competition is open to all Jacana customers (“**Customers**”), except the following people who are ineligible to enter:
 - a. Employees of the Promoter;
 - b. Immediate families of the Promoter employees;
 - c. People associated with the development of this competition.
4. Information on eligibility to enter this competition form part of these terms and conditions. Participation in the competition constitutes full acceptance of these Terms and Conditions. Failure to observe any of these Terms and Conditions may result in disqualification from the competition.
5. Failure by the Promoter to enforce any of its rights under or in connection with these terms and conditions at any stage does not constitute as a waiver of those rights.
6. Entries are open from Monday 20 November 2023 and entries will be received up until 11.59pm ACST Sunday 21 January 2024.
7. To be eligible to enter this competition and receive one (1) entry, a person must:
 - a. Be a resident of the Northern Territory of Australia;
 - b. Be a Jacana Energy account holder, or in the case of a child, the parent or guardian of the child is a Jacana Energy account holder;
 - c. Choose one of the Energy Saving Tips on page 12-15 of the Efficiency Guide available on the Jacana Energy website at https://www.jacanaenergy.com.au/sites/default/files/2023-11/Jacana-Energy_Energy-Efficiency-Guide_2023.pdf: and
 - d. Summit their chosen tip by quoting it in a comment under the competition post on the Jacana Energy Facebook Page (www.facebook.com/jacanaenergy).
8. One (1) bonus entry will be awarded to eligible entrants who add a photo to their comment submission on the Jacana Energy Facebook page.
9. Eight (8) prize draws for a Jacana Energy electricity voucher will take place, one draw on each of the following dates at approximately 11am:
 - a. Monday 27 November 2023;
 - b. Monday 4 December 2023;
 - c. Monday 11 December 2023;

- d. Monday 18 December 2023;
 - e. Tuesday 2 January 2024;
 - f. Monday 8 January 2024;
 - g. Monday 15 January 2024;
 - h. Monday 22 January 2024.
10. There are weekly draws during the competition time, with the only exclusion of the week between 25 and 31 December 2023.
 11. The winner of each draw will be given a \$500 Jacana Energy electricity voucher.
 12. There are no alternative prizes offered. Prizes are non-transferable.
 13. Each entry shall remain in the competition and be eligible for all draws.
 14. A person may win once only during the period of the competition. If their name is drawn on a second draw, it will be declared Void and an additional name will be drawn.
 15. If this competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law to (a) disqualify any entrant; or (b) subject to any written directions from the regulatory authority, to modify, suspend, terminate or cancel the competition as appropriate or alter any of these Terms and Conditions without notice.
 16. Any cost associated with preparing and submitting an application for this competition is the entrant's responsibility.
 17. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the competition, including, but not limited to, where arising out of the following:
 - a) Any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
 - b) Any theft, unauthorised access or third party interference;
 - c) Any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
 - d) Any variation in the offer value to that stated in these terms and conditions;
 - e) Any tax liability incurred by an eligible entrant; or
 - f) Participation in the competition.
 18. Acceptance of Privacy Policy: Jacana Energy collects information to assist with the process of conducting this competition and checking eligibility of each entrant. Jacana Energy will not be able to conduct this competition or check eligibility if the required information is not provided. We may also use your personal information for direct marketing purposes. Our privacy policy explains what information we collect

and how we protect that information. Please review the Privacy Policy if you require further information about your rights to access your personal information, how to make a privacy complaint or how to opt out of receiving direct marketing. Our privacy policy which is located on our website at jacanaenergy.com.au/privacy.