

# Credit refund application for residential customers



Use this form to request a refund from your Jacana Energy account.

## How to complete and submit this form

Please fill in using block letters and ensure details are completed in full and email to [customer@jacanaenergy.com.au](mailto:customer@jacanaenergy.com.au) or return to Jacana Energy, GPO Box 1785, Darwin NT 0801. For any questions relating to this form please call 1800 JACANA (1800 522 262).

### 1. Your details

Account number

First name

Last name

Date of birth

 

Phone number

Email Address

### 2. Choose how you want to receive your refund

I want to be refunded:

the full balance on the account

a set amount of

Bank transfers take between 7-10 working days to be credited to your nominated account.

### 2 a. Your bank account details (fill in for bank transfer refund)

Financial institution name

Branch location

Name on the account

BSB

Account number

### 3. Your Authorisation

Full name

Signature

Date

 

JACANA ENERGY USE ONLY

Jacana Energy User ID

Date entered